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**SOCIETY OF ACTUARIES**  
**Enterprise Risk Management – Group Health Extension**

# Exam ERM-GH

**Date:** Wednesday, October 29, 2014

**Time:** 8:30 a.m. – 12:45 p.m.

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## INSTRUCTIONS TO CANDIDATES

### General Instructions

1. This examination has a total of 80 points.

This exam consists of 9 questions, numbered 1 through 9.

The points for each question are indicated at the beginning of the question. Questions 8 and 9 pertain to the extension readings and/or the Case Study, which is enclosed inside the front cover of this exam booklet.

2. Failure to stop writing after time is called will result in the disqualification of your answers or further disciplinary action.
3. While every attempt is made to avoid defective questions, sometimes they do occur. If you believe a question is defective, the supervisor or proctor cannot give you any guidance beyond the instructions on the exam booklet.

### Written-Answer Instructions

1. Write your candidate number at the top of each sheet. Your name must not appear.
2. Write on only one side of a sheet. Start each question on a fresh sheet. On each sheet, write the number of the question that you are answering. Do not answer more than one question on a single sheet.
3. The answer should be confined to the question as set.
4. When you are asked to calculate, show all your work including any applicable formulas.
5. When you finish, insert all your written-answer sheets into the Essay Answer Envelope. Be sure to hand in all your answer sheets because they cannot be accepted later. Seal the envelope and write your candidate number in the space provided on the outside of the envelope. Check the appropriate box to indicate Exam ERM-GH.
6. Be sure your written-answer envelope is signed because if it is not, your examination will not be graded.

Tournez le cahier d'examen pour la version française.



## **CASE STUDY INSTRUCTIONS**

**The case study will be used as a basis for some examination questions. Be sure to answer the question asked by referring to the case study. For example, when asked for advantages of a particular plan design to a company referenced in the case study, your response should be limited to that company. Other advantages should not be listed, as they are extraneous to the question and will result in no additional credit. Further, if they conflict with the applicable advantages, no credit will be given.**



**\*\*BEGINNING OF EXAMINATION\*\***

**1.** (5 points) Humber is a small life insurance company based in the U.S. It has two primary lines of business:

- I. Group health benefits
- II. Individual term life insurance

Humber has been slow to adopt current ERM best practices due to its lack of expertise and resources in this practice area. It currently does not have a centralized risk function or an economic capital model. It employs ERM at a line of business level, which includes performing scenario testing and stress testing of business-specific risks. It does not fully aggregate risks or perform scenario or stress testing at a company-wide level.

Humber's corporate actuarial department is assessing what the company needs to do to implement the new Own Risk and Solvency Assessment (ORSA) requirements.

- (a) (2 points) Explain how Humber will need to adjust its current ERM practices in order to comply with the new ORSA requirements.
- (b) (1 point) Describe how complying with the ORSA requirements could benefit Humber's risk management.

Humber's corporate actuarial department contacts Horton Consulting about ORSA. Horton offers an expensive but comprehensive set of services that could help Humber develop ORSA capabilities that would be consistent with the capabilities of its larger competitors.

- (c) (2 points) Provide arguments for why Humber may not wish to purchase Horton's services.

2. (10 points) Simcoe’s ERM team is reviewing the company’s risk budgeting and capital management practices. The CRO would like to analyze Simcoe’s current capital allocation methodology and has asked for your help.

The company currently uses the Discrete Marginal Contribution method in determining the risk budget for each line of business. You are provided with the following:

Line of Business	Risk Budget (\$ millions)	Standalone VaR (\$ millions)
A	47.8	50.0
B	24.5	30.0
C	40.9	60.0
<b>Total</b>	<b>113.2</b>	

Correlations between Simcoe’s lines of business:

- $\rho_{A,B} = 0.9$
- $\rho_{A,C} = 0.4$
- $\rho_{B,C} = 0.2$

- (a) (1 point) Describe how diversification helps Simcoe’s risk management.

The CRO wants you to evaluate the following two alternative approaches for allocating the company’s capital:

- I. Pro-Rata
- II. Shapley Value

You have been given the information below:

Line of Business ( $X_i$ )	Total VaR Excluding Business $X_i$ (\$ millions)	Unscaled Discrete Marginal Contribution (\$ millions)
A	72.3	41.0
B	92.2	21.0
C	78.1	35.1
<b>Total</b>		<b>97.1</b>

## 2. Continued

(b) (5 points)

- (i) Explain what the Shapley Value allocation method tries to accomplish in risk allocation and the assumptions underlying the method.
- (ii) Calculate all missing table values below using the Shapley Value Method:

**Shapley Value VaR**

<b>Line of Business</b>	<b>1<sup>st</sup> In Contribution</b>	<b>2<sup>nd</sup> In Calculations</b>		<b>Last In Contribution</b>	<b>Average Shapley Value</b>
<b>A</b>					
<b>B</b>					
<b>C</b>					
<b>Total</b>	<b>113.2</b>			<b>97.1</b>	

Show your work.

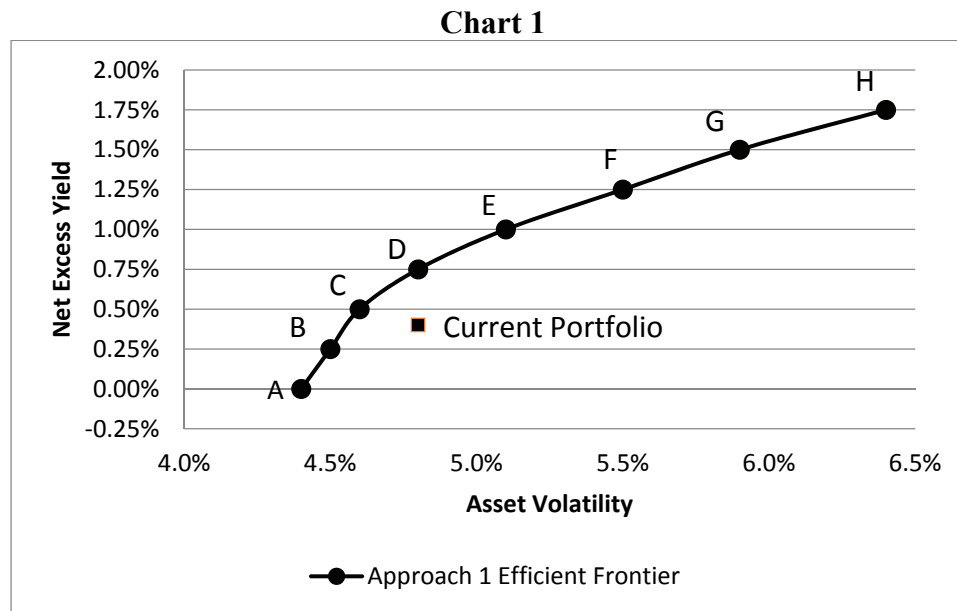
(c) (3 points)

- (i) Summarize the results of your calculations for the two alternative capital allocation methods, I and II, for the CRO.
  - (ii) Explain how each line of business leader may react to the potential change in the risk budgeting approach.
- (d) (1 point) Recommend one of the three approaches to set risk budgets for Simcoe. Justify your answer.

3. (9 points) Yorkton Life is seeking to increase the excess spread earned in its Group Pension product line without increasing its current level of risk. Yorkton plans to do this by expanding the asset universe backing the product to include equity, asset-backed securities (ABS) and high yield bonds.

The investment team performs a bottom-up strategic asset allocation (SAA) analysis incorporating the expanded asset universe. Their bottom-up SAA analysis, Approach 1, minimizes the asset portfolio volatility for a given level of net excess yield. The net excess yield is defined as the portfolio asset yield less the average Group Pension liability pricing rate.

Their analysis produces an efficient frontier of portfolios A through H. They are plotted along with the current portfolio in Chart 1.



- (a) (1 point) Explain why the Approach 1 Efficient Frontier is above and to the left of the current portfolio.

You have been asked to recommend a new efficient portfolio asset mix that is compliant with Yorkton’s risk management constraints. You decide to perform another SAA analysis on a holistic basis – Approach 2.

- (b) (1 point) Contrast the “bottom-up” approach used by the investment team in their SAA analysis to your holistic approach.



### 3. Continued

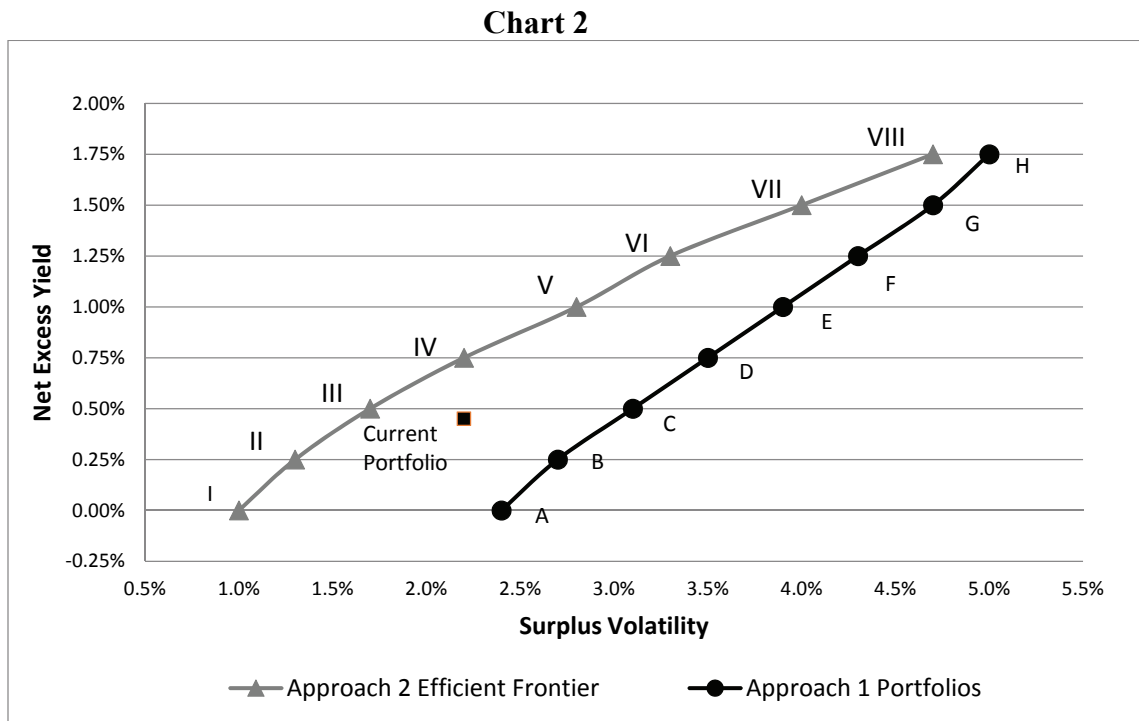
To bring the liabilities into your SAA analysis, you have determined the following key rate duration profile of the Group Pension liabilities:

Term (Years)	1	3	5	10	30
Duration	0.2	0.6	1.5	4.0	1.5

- (c) (2 points) Construct a portfolio of zero coupon bonds that will replicate a \$100 million Group Pension liability. Show your work.

Your Approach 2 SAA analysis produces another efficient frontier, consisting of portfolios I through VIII that minimize surplus volatility for a given level of net excess yield.

You also calculate the surplus volatility for each of the Approach 1 portfolios A through H. You plot these results alongside your Approach 2 efficient frontier and the current portfolio in Chart 2.



Question 3 continued on next page

### 3. Continued

- (d) (2 points) Sketch approximately where you would expect the Approach 2 portfolios to fall on Chart 1 provided at the beginning of the question. Explain your sketch.
- (e) (1.5 points) Recommend a new efficient portfolio to Yorkton management for each of (i) and (ii):
  - (i) Approach 1 Efficient Frontier, portfolios A through H
  - (ii) Approach 2 Efficient Frontier, portfolios I through VIII

Justify your recommendations.

- (f) (1.5 points) Indicate how likely it is that each of Approaches 1 and 2 will meet risk management goals with respect to:
  - (i) Portfolio Risk
  - (ii) Surplus Risk
  - (iii) Economic Capital Requirement
  - (iv) Market Risk Diversification

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4. (9 points) You are employed by a firm that is currently evaluating a potential investment in a windmill farm. You are concerned with the exposure this investment has to natural disasters. You determine that the natural disasters that would completely ruin the windmill farm have occurred two times in the past 160 years.

While the firm typically accounts for risk implicitly when determining its hurdle rate for a project, you decide to model the frequency of natural disasters as a Poisson process.

You are given the Poisson distribution:

$$P(N(t) = n) = \frac{e^{-\lambda t} (\lambda t)^n}{n!}$$

The cash flows and metrics relating to this investment are as follows:

Year ( $t$ )	Cash Flow
0	(500)
1	-
2	-
3	-
4	-
5	1,650
IRR	26.97%
Hurdle Rate	25.00%

- (a) (2 points)
- (i) Demonstrate that the Maximum Likelihood Estimator (MLE) for the  $\lambda$  parameter of the Poisson distribution is equal to the sample mean.
  - (ii) Calculate the MLE for the  $\lambda$  parameter relating to natural disasters.

#### 4. Continued

- (b) (3 points) You have confirmed that the risk premium assumed in the hurdle rate did not explicitly consider the risk of natural disaster.
- (i) Assess whether the potential for natural disaster alters the decision on whether to accept this investment. Show your work.
  - (ii) Identify the shortcomings of using a Poisson approach for modeling the risk of natural disaster for this investment.

A colleague recognizes the similarity between your proposed adjustment for the risk of ruin related to natural disaster and the estimation of default risk relating to fixed income securities.

- (c) (1 point) Explain the analogy between your estimation of ruin relating to natural disaster and credit default risk assessment.
- (d) (3 points) Compare and contrast your use of the Poisson distribution to the following default risk assessment approaches:
- (i) Credit migration models
  - (ii) Structural credit risk models
  - (iii) Altman Z-score

- 5.** (11 points) Poutine, Inc.'s business is removing impurities in silver. The refining process is very energy-intensive, so energy costs are a large proportion of its total costs.

Customers provide raw silver to Poutine, which Poutine then refines for a fixed fee. Poutine uses coal as its only source of energy. Its fixed costs are extremely stable. The cost of coal is the only variable cost Poutine incurs.

Poutine's coal costs currently exceed the refining fee it charges. This situation has occurred several times in recent history.

- (a) (2 points) The CEO asks you to apply the PESTEL framework to identify the general environmental risks Poutine faces.
- (i) Identify each of the risks considered in the PESTEL framework.
  - (ii) Provide an example for two of the risks identified above which are specific to Poutine.

Poutine's CEO has proposed temporarily stopping the refining of silver until its coal costs are less than the fixed refining fee.

- (b) (1 point) Identify strategic risks Poutine faces if it implements the CEO's proposal.
- (c) (2 points) Explain how the CEO's strategy can be described as a financial derivative.

Poutine's CFO has concerns about the CEO's plan and asks you to look at implementing a hedging strategy in order to prevent temporary stoppages in refining.

- (d) (3 points)
- (i) Describe how Poutine could hedge its risk exposure to changes in the price of coal with forward contracts.
  - (ii) Describe how Poutine could hedge its risk exposure to changes in the price of coal with futures contracts.
  - (iii) Explain whether you would recommend using futures or forward contracts as a hedging strategy. Justify your answer.
- (e) (3 points) You are asked to assess the CEO's shutdown strategy versus the CFO's hedging strategy.
- (i) Identify the factors you would consider in choosing between the two.
  - (ii) Explain how these factors will inform your decision.

6. (5 points) Yonge Life is a U.S.-based life insurance company with the following characteristics:
- Yonge currently offers 10- and 20-year term life products with face amounts up to \$50 million.
  - It has the second largest share of annual sales volume for the 10- and 20-year U.S. term life insurance market.
  - Recent mortality experience has been higher than expected.
  - Yonge reinsures all policies that have a face amount in excess of \$5 million with a U.S.-based reinsurer.
  - Yonge mostly invests in high-yield U.S. corporate bonds.
  - Over the past several years, management and staff turnover has been low.
  - Yonge has followed a consistent corporate strategy for several years.
  - External auditors and regulators have not found any major issues with the company's management or processes.
  - Yonge's systems use state-of-the-art technology.

The ERM department created the following list of ten risk categories for classifying company risks:

- Market and economic risk
- Interest rate risk
- Foreign exchange risk
- Credit risk
- Liquidity risk
- Systemic risk
- Demographic risk
- Non-life insurance risk
- Operational risk
- Strategic risk

- (a) (3 points) Classify each of the ten risk categories as High, Medium, or Low Importance for Yonge Life. Justify your choices.
- (b) (2 points) Yonge Life is considering expanding its presence by acquiring a Chinese company that sells 5-, 10- and 20-year term policies with face amounts up to the equivalent of U.S. \$1 million. There is currently no reinsurance on this book of business and the company's investments are in Chinese investment grade corporate bonds.

Identify which risk categories would be of High Importance if Yonge Life makes the acquisition. Justify your choices.

7. (11 points) You are the Chief Actuary for Hamsik Re, a newly formed reinsurance company domiciled in the U.S. The company is in discussions with its first two potential clients. You have the following information regarding these two potential reinsurance transactions:

**Blocks Considered for Reinsurance by Hamsik Re**  
(\$ millions)

	Reinsured Block A	Reinsured Block B
Underlying Business	Universal Life	Payout Annuities
Statutory Reserve	1,095	1,694
Economic Reserve	429	1,400
Market Value of Assets		
• Private Placements	412	63
• Treasuries	84	424
• Corporates AAA	211	678
• Corporates AA	134	233
• Corporates A	99	144
• Corporates BBB	155	152
Standalone Capital Measurements		
• Company Action Level RBC	64	112
• S&P AA Level Capital	194	336
• Economic Capital	170	325

- (a) (1.5 points) Explain why it is important for Hamsik Re to consider each of the three standalone capital measurements in its assessment of these contemplated transactions.
- (b) (3 points) You are considering two methods of determining the aggregate amount of capital Hamsik Re would require assuming it reinsured both blocks:
- I. The standalone economic capital presented above and a correlation coefficient of  $-\rho$
  - II. Fixed diversification factor of  $\rho$
- (i) Determine the value of  $\rho$  which equates the aggregate capital required under methods I and II.
  - (ii) Explain why this same  $\rho$  might not equate the aggregate capital required under methods I and II if S&P AA level capital were used rather than economic capital.



## 7. Continued

Hamsik Re is contemplating reinsuring only one of these two potential blocks. The contemplated transaction would entail the underlying assets being transferred to and held by Hamsik Re. Capital is assumed to be invested using the same asset allocation as the reserves.

(c) (3 points)

- (i) Assess the liquidity risk profile associated with each block (i.e., Block A and Block B) from Hamsik Re's perspective.
- (ii) Identify the more favorable of the two blocks from a liquidity risk profile perspective. Justify your response.

Hamsik Re manages liquidity risk using a "liquidity risk ratio" or LRR. The LRR is defined as the ratio of  $\alpha$  to  $\beta$  where:

- $\alpha$  is the value that can be realized by selling the asset portfolio backing the reserve under a liquidity stress scenario (i.e., the market value of assets net of the "liquidity haircut")
- $\beta$  is the statutory reserve

You are provided the following information regarding the value at which certain securities could be sold in a liquidity stress scenario:

	Private Placements	Treasuries	Corporates AAA	Corporates AA	Corporates A	Corporates BBB
Liquidity Haircut	30%	0%	5%	10%	15%	25%

(d) (3.5 points)

- (i) Determine which of the two blocks would produce the more favorable LRR. Show your work.
- (ii) Explain the shortcomings of Hamsik Re's approach to liquidity risk management.
- (iii) Propose improvements to Hamsik Re's LRR approach.

**Questions 8 and 9 pertain to the Case Study and/or extension readings.  
Each question should be answered independently.**

- 8.** (11 points) You are the Chief Actuary of AHA. The President of AHA has asked you to assess the effectiveness of Lyon Corporation's existing ERM framework in managing risks to which AHA is exposed.

The following is a brief description of Lyon Corporation's ERM framework:

- Earnings: Risk exposures will be reviewed if there is at least a 10% likelihood of missing the annual earnings target by 25%. Hard limit - Corrective action is required if the likelihood exceeds 20%.
- Credit Rating: Risk exposures will be reviewed if there is at least a 10% likelihood of the company credit rating falling below A-. Hard limit - Corrective action is required if the likelihood exceeds 20%.
- Capital Adequacy: Risk exposures will be reviewed if there is at least a 10% likelihood of the capital adequacy ratio falling by 20%. Hard limit - Corrective action is required if the likelihood exceeds 20%.
- The same risk appetite limits will be applied at the affiliate level. Each affiliate will determine the risk limit for each of its business segments taking into account all risk categories applicable to the product lines.
- Lyon expects all employees to understand the corporation's ERM processes and openly discuss concerns. Lyon includes this criterion in the compensation and risk framework. Adherence is reviewed once per year.

(a) (3 points) The four components of an ERM framework are:

- (i) Risk appetite
- (ii) Risk tolerance
- (iii) Risk limits
- (iv) Risk culture

Describe the strengths and weaknesses for each of these four components of Lyon's ERM framework, specifically as they relate to AHA.

## 8. Continued

(b) (4 points) AHA has identified three risk categories of primary concern in 2014:

I. Pricing Risk

II. Operational Risk

III. Catastrophe Risk

(i) Identify and describe two specific risks under each of I, II, and III that AHA must manage and that Lyon's ERM framework should address.

(ii) Rank the risks identified in (i) in order of importance to AHA. Justify your ranking.

(c) (2 points) You want to apply Lyon's ERM framework to AHA and its relevant risks.

Recommend risk monitoring metrics and approaches to setting risk limits for each of the risks you identified in (b)(i).

(d) (2 points) Identify strategies to mitigate each of the risks you identified in (b)(i).

**Questions 8 and 9 pertain to the Case Study and/or extension readings.  
Each question should be answered independently.**

- 9.** (9 points) AHA is entering an Exchange offering individual health plans in Ohio and wants to implement the best pricing strategy to secure an advantageous position in the market.

Believing that initial market share will be critical to long-term success, the CEO of AHA is pressuring the network contracting staff to find ways to reduce medical costs. He is also urging the pricing department to be aggressive when pricing AHA's 2014 Exchange product.

- (a) (1.5 points) Critique the CEO's proposed strategy.

Before reflecting the benefit of any actions that the network contracting staff might take, your best estimate of 2014 allowable plan cost per member per month (PMPM) is \$282.40.

A detailed premium calculation on a PMPM basis is shown in the table below:

Allowable Plan Cost	Admin (total)	Admin (variable component)	Admin (fixed component)	Profit	Total Premium	Loss Ratio
\$282.40	\$65.00	\$30.00	\$35.00	\$5.60	\$353.00	80%

The table above reflects the following assumptions:

1. Fixed expenses are the same in 2014 as they were in 2013.
2. The allocation of fixed expenses PMPM was based on 2013 member months.
3. All policies start and renew on January 1<sup>st</sup>.
4. 2014 membership remains the same as 2013.
5. Variable administrative expense is incurred on a percent of premium basis.

## 9. Continued

- (b) (3 points) The network contracting staff states that its goal for 2014 is an allowable plan cost of \$250.00 PMPM.

Assume:

- The network contracting staff achieves its goal of \$250.00 PMPM.
  - AHA enrolls 20,000 more members in Ohio in 2014 than were enrolled in 2013.
  - Premiums are developed using an 80% loss ratio.
- (i) State any simplifying assumptions you will make in order to calculate a revised premium.
- (ii) Calculate the revised premium. Show your work.
- (iii) Calculate the contribution to fixed expense coverage and the profit at the premium rate calculated in (b)(ii). Show your work.
- (c) (3.5 points) You decide to sensitivity test the profitability calculated in (b)(iii) using the following assumptions:
- The network contracting staff does not achieve its goal and allowable plan costs are \$282.40 PMPM.
  - AHA enrolls 20,000 more members in Ohio in 2014 than were enrolled in 2013.
  - Premiums remain unchanged from your result in (b)(ii).

Calculate the contribution to fixed expense coverage and the profit. Show your work.

- (d) (1 point) Recommend the premium rate PMPM at which AHA should offer its Exchange product. Justify your answer.

**\*\*END OF EXAMINATION\*\***

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